

Mitel 6800 Series Wall Mount Kit

41-001518-00 REV02

INSTALLATION GUIDE

NOTICE

The information contained in this document is believed to be accurate in all respects but is not warranted by Mitel Networks™ Corporation (MITEL®). The information is subject to change without notice and should not be construed in any way as a commitment by Mitel or any of its affiliates or subsidiaries. Mitel and its affiliates and subsidiaries assume no responsibility for any errors or omissions in this document. Revisions of this document or new editions of it may be issued to incorporate such changes.

No part of this document can be reproduced or transmitted in any form or by any means - electronic or mechanical - for any purpose without written permission from Mitel Networks Corporation.

Trademarks

The trademarks, service marks, logos and graphics (collectively "Trademarks") appearing on Mitel's Internet sites or in its publications are registered and unregistered trademarks of Mitel Networks Corporation (MNC) or its subsidiaries (collectively "Mitel") or others. Use of the Trademarks is prohibited without the express consent from Mitel. Please contact our legal department at legal@mitel.com for additional information. For a list of the worldwide Mitel Networks Corporation registered trademarks, please refer to the website: <http://www.mitel.com/trademarks>.

Mitel 6800 Series Wall Mount Kit Installation Guide

41-001518-00 REV02 - November 2015

®,™ Trademark of Mitel Networks Corporation
© Copyright 2015, Mitel Networks Corporation
All rights reserved

SOFTWARE LICENSE AGREEMENT

Mitel, hereinafter known as "Seller", grants to Customer a personal, worldwide, non-transferable, non-sublicenseable and non-exclusive, restricted use license to use Software in object form solely with the Equipment for which the Software was intended. This Product may integrate programs, licensed to Mitel by third party Suppliers, for distribution under the terms of this agreement. These programs are confidential and proprietary, and are protected as such by copyright law as unpublished works and by international treaties to the fullest extent under the applicable law of the jurisdiction of the Customer. In addition, these confidential and proprietary programs are works conforming to the requirements of Section 401 of title 17 of the United States Code. Customer shall not disclose to any third party such confidential and proprietary programs and information and shall not export licensed Software to any country except in accordance with United States Export laws and restrictions.

Customer agrees to not reverse engineer, decompile, disassemble or display Software furnished in object code form. Customer shall not modify, copy, reproduce, distribute, transcribe, translate or reduce to electronic medium or machine readable form or language, derive source code without the express written consent of the Seller and its Suppliers, or disseminate or otherwise disclose the Software to third parties. All Software furnished hereunder (whether or not part of firmware), including all copies thereof, are and shall remain the property of Seller and its Suppliers and are subject to the terms and conditions of this agreement. All rights reserved.

Customer's use of this software shall be deemed to reflect Customer's agreement to abide by the terms and conditions contained herein. Removal or modification of trademarks, copyright notices, logos, etc., or the use of Software on any Equipment other than that for which it is intended, or any other material breach of this Agreement, shall automatically terminate this license. If this Agreement is terminated for breach, Customer shall immediately discontinue use and destroy or return to Seller all licensed software and other confidential or proprietary information of Seller. In no event shall Seller or its suppliers or licensors be liable for any damages whatsoever (including without limitation, damages for loss of business profits, business interruption, loss of business information, other pecuniary loss, or consequential damages) arising out of the use of or inability to use the software, even if Seller has been advised of the possibility of such damages.

Table of Contents

Software License Agreement	ii
Welcome	1
Wall Mount Kit Features	1
About This Guide	1
Wall Mount Kit Parts	2
Hardware Features	2
Installation	3
Direct Wall Mount Installation	3
Telco Wall Plate Installation	8
Dismounting the Phone	13
Limited Warranty	14
Exclusions	14
Warranty Repair Services	14
After Warranty Service	14
Limited Warranty (Australia Only)	15
Repair Notice	15
Exclusions	15
Warranty Repair Services	16
After Warranty Service	16

WELCOME

Congratulations on your purchase of the Mitel 6800 Series Wall Mount Kit! The 6800 Series Wall Mount Kit is designed to be used with your 6863i, 6865i, 6867i, and 6869i IP Phones allowing you to easily and securely mount your phone to the wall.

WALL MOUNT KIT FEATURES

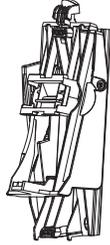
- Single harmonized wall mount kit for the 6863i, 6865i, 6867i, and 6869i IP Phone models
- Two-piece slide and lock design for simple installation
- Choice of two fixed phone angles (10° and 20°) for the 6863i, 6865i, and 6867i. 20° angle only for the 6869i.
- Telco wall plate support
- Direct wall mounting holes
- Anti-theft screw lock features
- Included Category 5e Ethernet cable

ABOUT THIS GUIDE

This manual describes how to physically install your 6863i, 6865i, 6867i, or 6869i IP Phone to a wall using the 6800 Series Wall Mount Kit. Contact your System Administrator if you have any additional questions with regards to the 6800 Series Wall Mount Kit or your IP Phone.

WALL MOUNT KIT PARTS

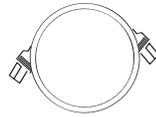
When you unpack the 6800 Series Wall Mount Kit package, you should ensure that you have all of the following items. If any part is missing, contact the supplier of your phone.



Wall Mount Base and Connector



Handset Hook Rotating Tool



Category 5e Ethernet Cable

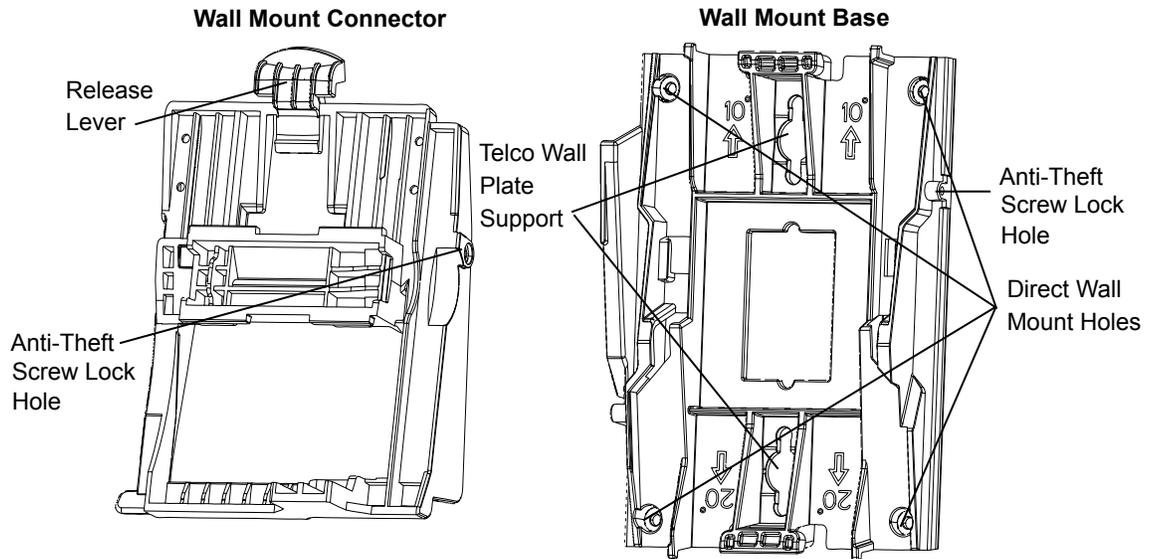


Wall Mount Screw Set



Regulatory/Safety Insert

HARDWARE FEATURES



INSTALLATION

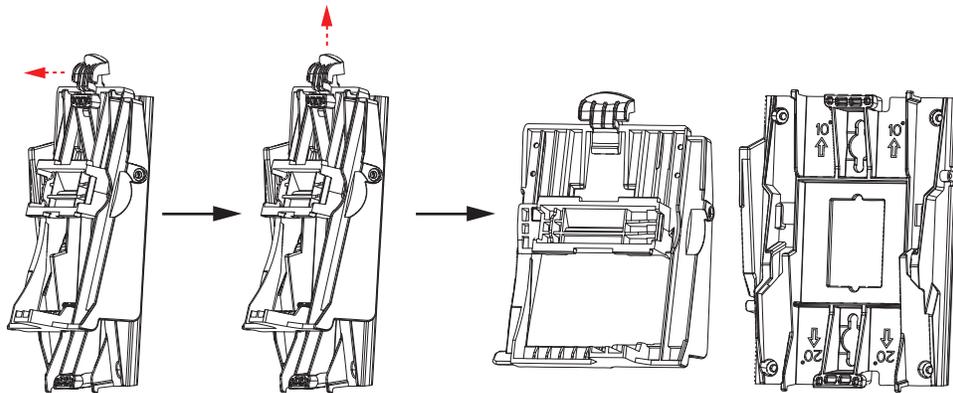
The 6800 Series Wall Mount Kit can be used to mount your 6863i, 6865i, 6867i, and 6869i IP Phone to the wall in one of two ways:

- Directly to the wall
- On top of an existing telco wall plate

DIRECT WALL MOUNT INSTALLATION

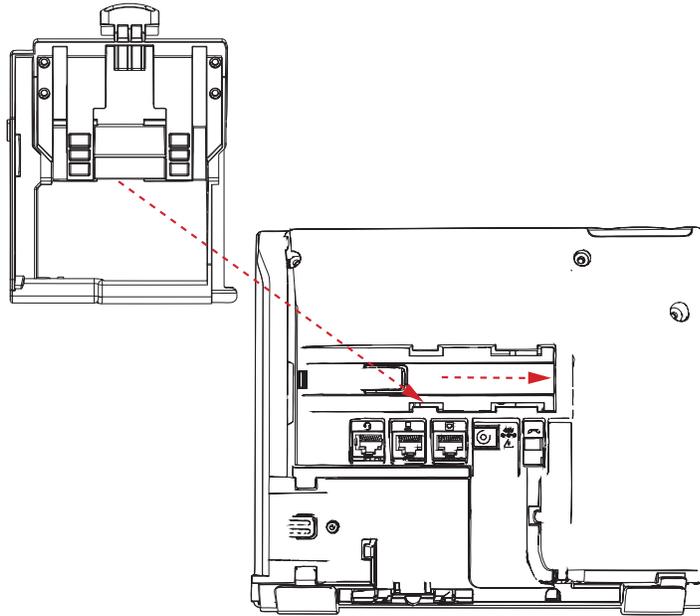
To mount your phone directly to the wall:

1. Separate the Wall Mount Connector from the Wall Mount Base by pulling the Release Lever (on the Wall Mount Connector) in and pulling the Wall Mount Connector up.

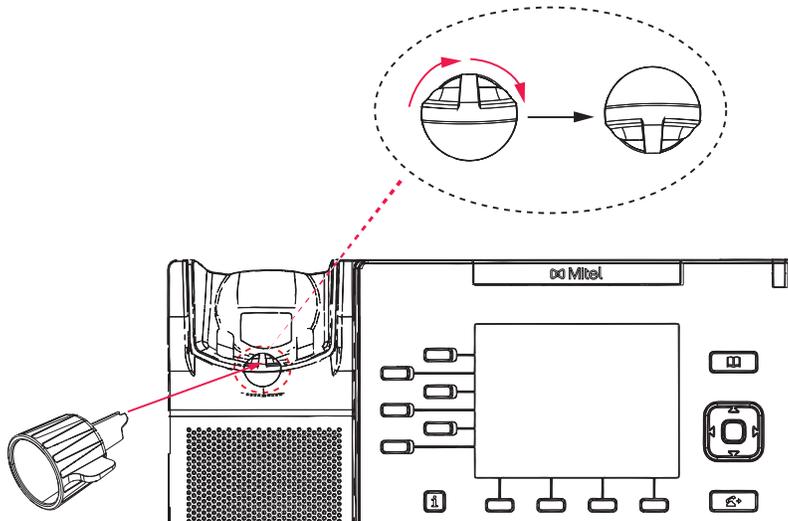


2. Locate the wall mount insertion area on the back of the phone (above the various ports).

3. Carefully insert the Wall Mount Connector into the insertion area of your phone and slide the Wall Mount Connector towards the right until it snaps in place.

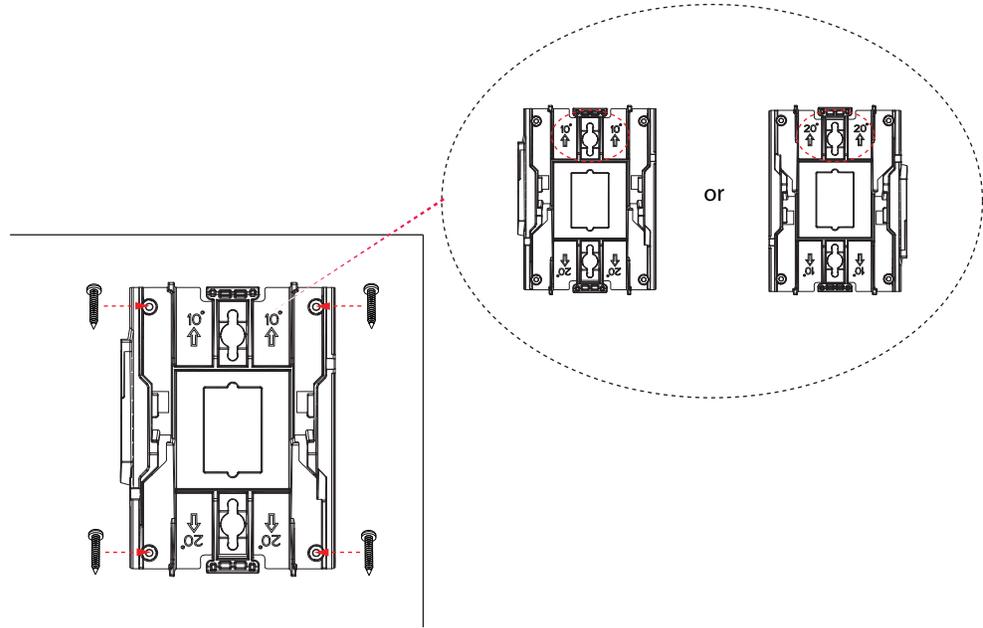


4. Turn over your phone and locate the handset hook found in the handset cradle.
5. Using the handset hook rotating tool, rotate the handset hook 180° as illustrated in the figure below.



The handset hook is now in the correct position ensuring that your phone's handset securely stays on hook when the phone is mounted to the wall.

- The orientation of the Wall Mount Base determines the viewing angle of the phone. Use the degree markings on the Wall Mount Base to select the viewing angle, position the Wall Mount Base with the desired angle facing up, and using the provided screws, attach the Wall Mount Base to the wall.

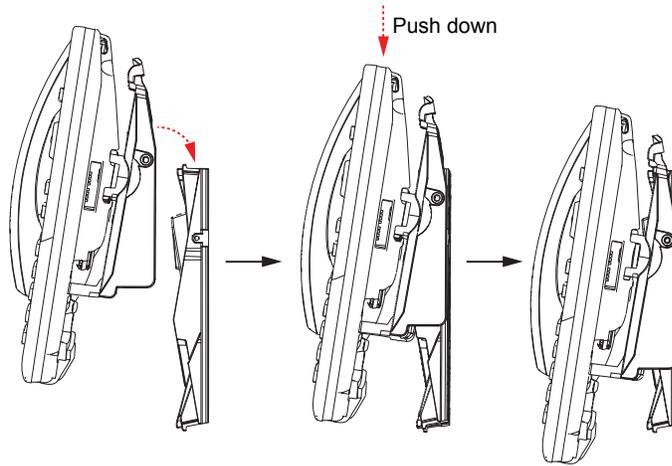


Notes:

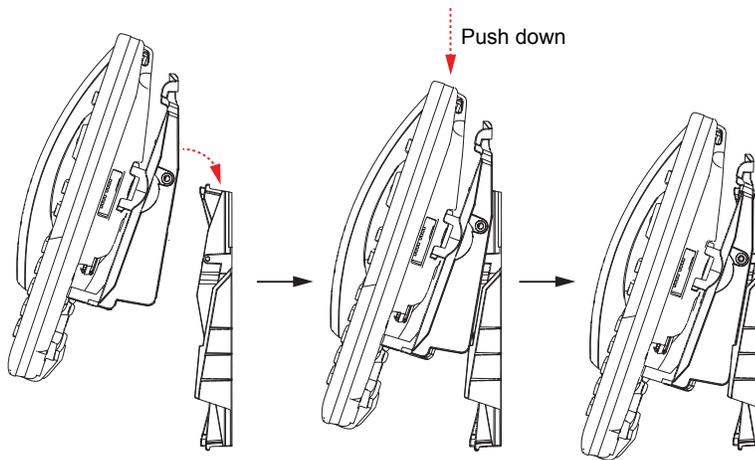
- The 6869i IP Phone supports only the 20° viewing angle.
 - The 6863i, 6865i, and 6867i IP Phones support both 10° and 20° viewing angles.
 - Depending on the wall type, you may need to use wall anchors. Wall anchors are included with your 6800 Series Wall Mount Kit.
- On the back of your phone, connect the provided Ethernet cable into the network port marked with . Plug the other end of the Ethernet cable directly into the network jack on the wall.

8. Gently slide the Wall Mount Connector attached to your phone into the Wall Mount Base until it snaps into place. Use the figure below as a guideline (viewed from the right side).

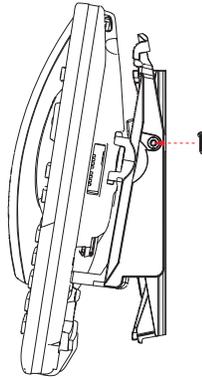
10° Orientation (6863i, 6865i, and 6867i)



20° Orientation (6863i, 6865i, 6867i, and 6869i)



9. (Optional) Insert the locking screw into the Screw Lock Hole located on the right side of the Wall Mount Connector and gently tighten using a Philips-head screwdriver to secure the Wall Mount Connector to the Wall Mount Base.



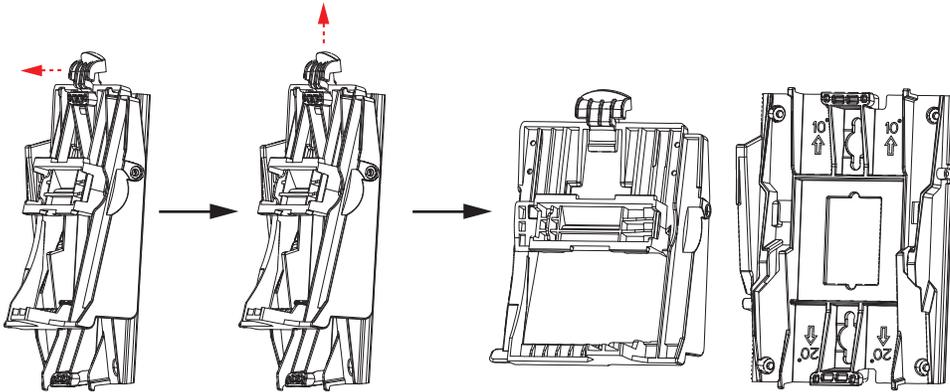
WARNING: TIGHTEN THE SCREW UNTIL SNUG BUT DO NOT OVER TIGHTEN. OVER-TIGHTENING MAY CAUSE DAMAGE TO THE SCREW LOCK HOLE.

10. If required, place the handset into your phone's handset cradle.

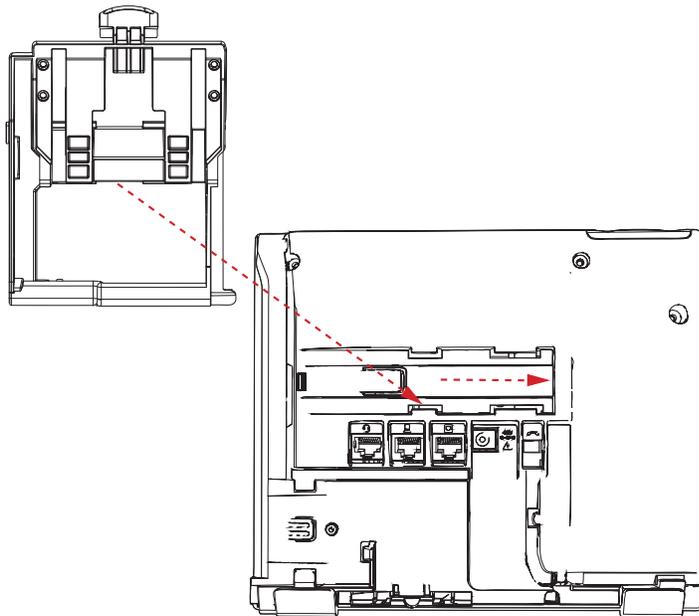
TELCO WALL PLATE INSTALLATION

To mount your phone on top of an existing telco wall plate:

1. Separate the Wall Mount Connector from the Wall Mount Base by pulling the Release Lever (on the Wall Mount Connector) in and pulling the Wall Mount Connector up.

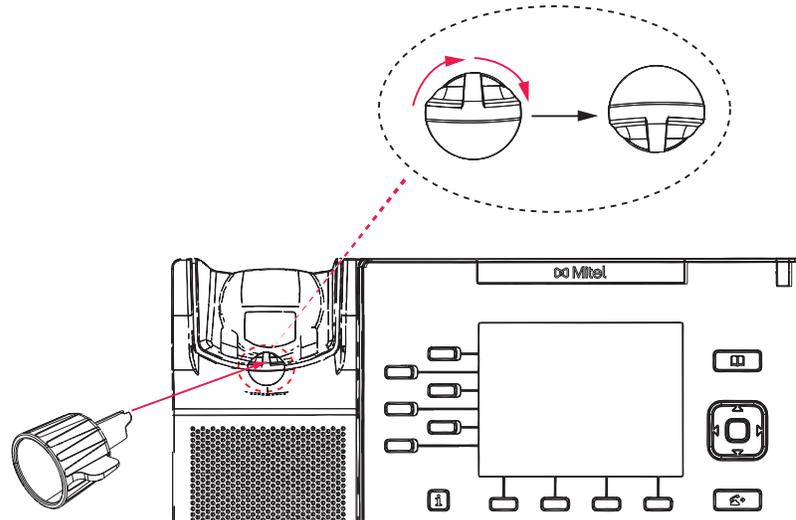


2. Locate the wall mount insertion area on the back of the phone (above the various ports).
3. Carefully insert the Wall Mount Connector into the insertion area of your phone and slide the Wall Mount Connector towards the right until it snaps in place.



4. Turn over your phone and locate the handset hook found in the handset cradle.

- Using the handset hook rotating tool, rotate the handset hook 180° as illustrated in the figure below.



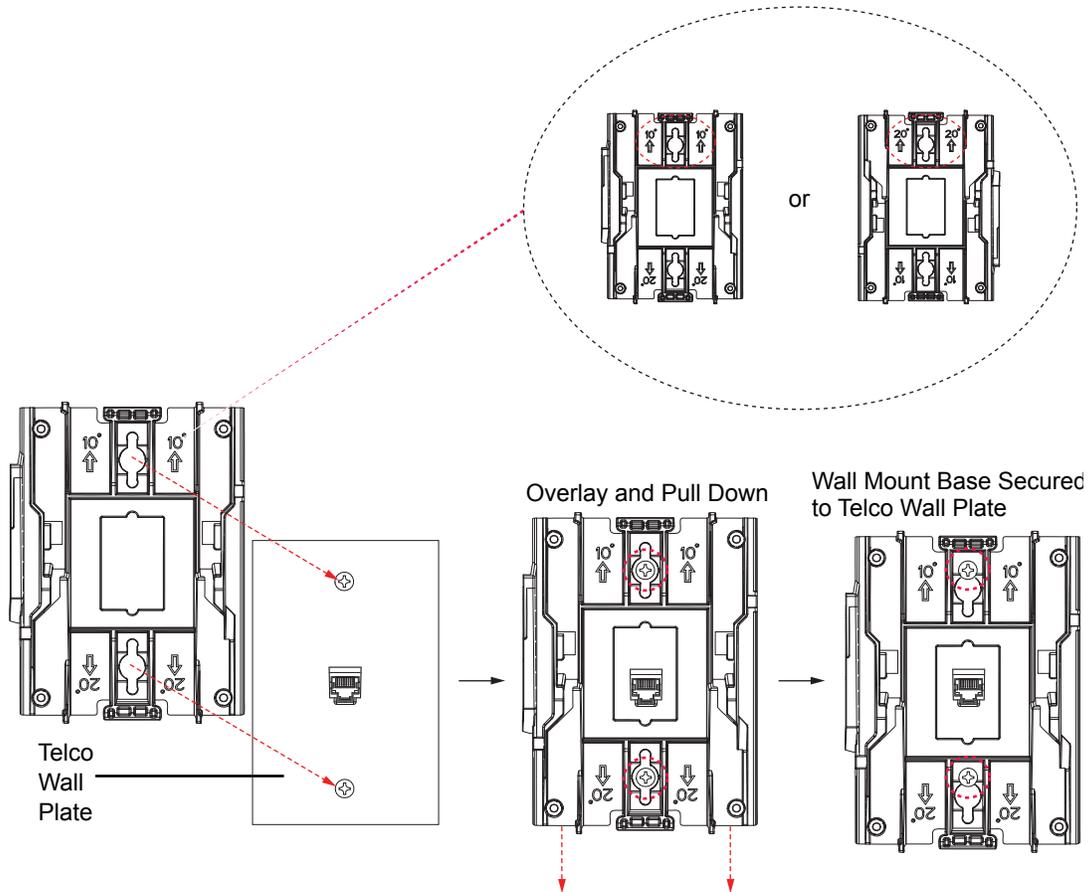
The handset hook is now in the correct position ensuring that your phone's handset securely stays on hook when the phone is mounted to the wall.

- If possible, loosen the screws from the existing telco wall plate enough so that the Wall Mount Base is able to slide in place.
or
Remove the screws from the existing telco wall plate entirely and replace with a set of the provided screws. Ensure that the screws are loose enough so that the Wall Mount Base is able to slide in place.



Note: Depending on the wall type, you may need to use wall anchors. Wall anchors are included with your 6800 Series Wall Mount Kit.

The orientation of the Wall Mount Base determines the viewing angle of the phone. Use the degree markings on the Wall Mount Base to select the viewing angle, overlay the Wall Mount Base on top of the telco wall plate with the desired angle facing up, and pull down to secure the Wall Mount Base in place.

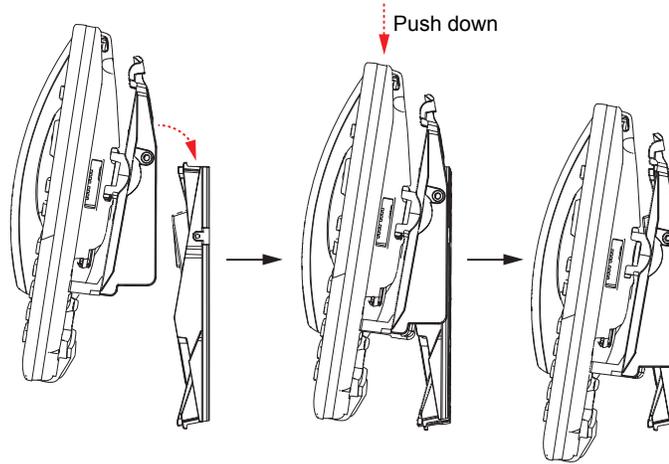


Notes:

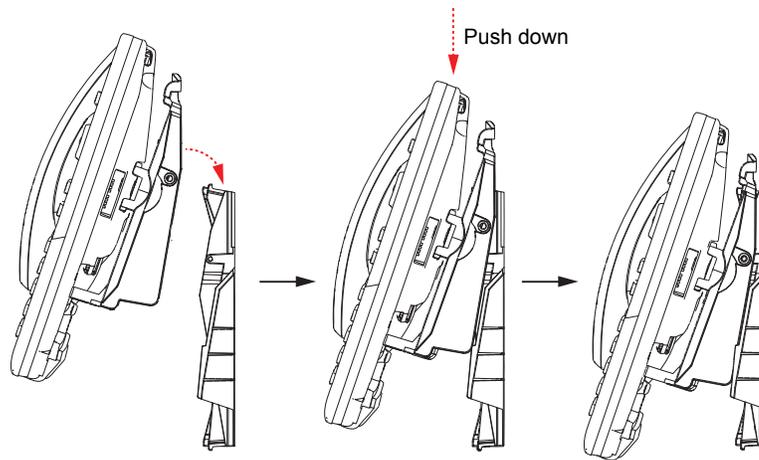
1. The 6869i IP Phone supports only the 20° viewing angle.
 2. The 6863i, 6865i, and 6867i IP Phones support both 10° and 20° viewing angles.
 3. If necessary, tighten the screws to firmly lock the Wall Mount Base in place.
7. On the back of your phone, connect the provided Ethernet cable into the network port marked with . Plug the other end of the Ethernet cable directly into the network jack on the wall.

8. Gently slide the Wall Mount Connector attached to your phone into the Wall Mount Base until it snaps into place. Use the figure below as a guideline (viewed from the right side).

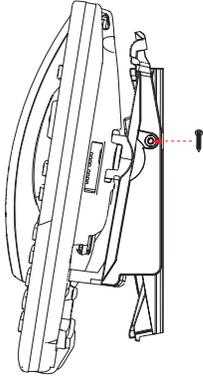
10° Orientation (6863i, 6865i, and 6867i)



20° Orientation (6863i, 6865i, 6867i, and 6869i)



9. (Optional) Insert the locking screw into the Screw Lock Hole located on the right side of the Wall Mount Connector and gently tighten using a Philips-head screwdriver to secure the Wall Mount Connector to the Wall Mount Base.



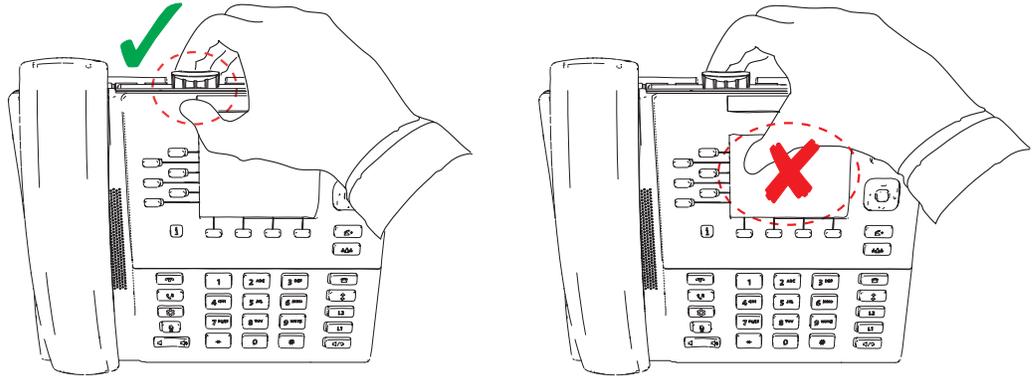
WARNING: TIGHTEN THE SCREW UNTIL SNUG BUT DO NOT OVER TIGHTEN. OVER-TIGHTENING MAY CAUSE DAMAGE TO THE SCREW LOCK HOLE.

10. If required, place the handset into your phone's handset cradle.

DISMOUNTING THE PHONE

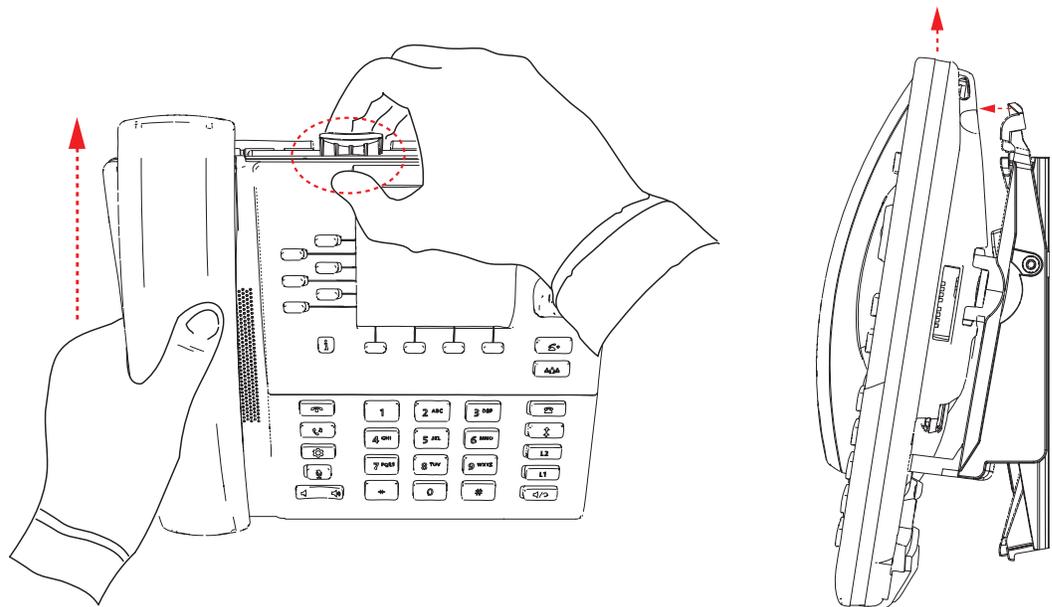
To dismount the installed phone from the wall mount:

1. Locate and place your fingers on the Release Lever (on the Wall Mount Connector) and with your thumb on the top front of the phone press the Release Lever firmly towards you.



WARNING: DO NOT PRESS OR APPLY ANY PRESSURE ON THE PHONE'S LCD DISPLAY. DOING SO MAY CRACK OR OTHERWISE IRREVOCABLY DAMAGE THE DISPLAY.

2. With the Release Lever pressed, using your other hand, gently slide the phone in an upward motion until the phone and Wall Mount Connector are detached from the Wall Mount Base.



LIMITED WARRANTY

(Not applicable in Australia – see below for Limited Warranty in Australia)

Mitel warrants this product against defects and malfunctions in accordance with Mitel's authorized, written functional specification relating to such products during a one (1) year period from the date of original purchase ("Warranty Period"). If there is a defect or malfunction, Mitel shall, at its option, and as the exclusive remedy, either repair or replace the product at no charge, if returned within the Warranty Period. If replacement parts are used in making repairs, these parts may be refurbished, or may contain refurbished materials. If it is necessary to replace the product, it may be replaced with a refurbished product of the same design and color. If it should become necessary to repair or replace a defective or malfunctioning product under this warranty, the provisions of this warranty shall apply to the repaired or replaced product until the expiration of ninety (90) days from the date of pick up, or the date of shipment to you, of the repaired or replacement product, or until the end of the original Warranty Period, whichever is later. Proof of the original purchase date is to be provided with all products returned for warranty repairs.

EXCLUSIONS

Mitel does not warrant its products to be compatible with the equipment of any particular telephone company. This warranty does not extend to damage to products resulting from improper installation or operation, alteration, accident, neglect, abuse, misuse, fire or natural causes such as storms or floods, after the product is in your possession. Mitel will not accept liability for any damages and/or long distance charges, which result from unauthorized and/or unlawful use.

Mitel shall not be liable for any incidental or consequential damages, including, but not limited to, loss, damage or expense directly or indirectly arising from the customer's use of or inability to use this product, either separately or in combination with other equipment. This paragraph, however, shall not apply to consequential damages for injury to the person in the case of products used or bought for use primarily for personal, family or household purposes.

This warranty sets forth the entire liability and obligations of Mitel with respect to breach of warranty, and the warranties set forth or limited herein are the sole warranties and are in lieu of all other warranties, expressed or implied, including warranties or fitness for particular purpose and merchantability.

WARRANTY REPAIR SERVICES

Should the product fail during the Warranty Period;

- **In North America**, please call 1-800-574-1611 for further information.
- **Outside North America**, contact your sales representative for return instructions.

You will be responsible for shipping charges, if any. When you return this product for warranty service, you must present proof of purchase.

AFTER WARRANTY SERVICE

Mitel offers ongoing repair and support for this product. This service provides repair or replacement of your Mitel product, at Mitel's option, for a fixed charge. You are responsible for all shipping charges. For further information and shipping instructions:

- **In North America**, contact our service information number: 1-800-574-1611.
- **Outside North America**, contact your sales representative.



Note: Repairs to this product may be made only by the manufacturer and its authorized agents, or by others who are legally authorized. This restriction applies during and after the Warranty Period. Unauthorized repair will void the warranty.

LIMITED WARRANTY (AUSTRALIA ONLY)

The benefits under the Mitel Limited Warranty below are in addition to other rights and remedies to which you may be entitled under a law in relation to the products.

In addition to all rights and remedies to which you may be entitled under the *Competition and Consumer Act 2010* (Commonwealth) and any other relevant legislation, Mitel warrants this product against defects and malfunctions in accordance with Mitel's authorized, written functional specification relating to such products during a one (1) year period from the date of original purchase ("Warranty Period"). If there is a defect or malfunction, Mitel shall, at its option, and as the exclusive remedy under this limited warranty, either repair or replace the product at no charge, if returned within the Warranty Period.

REPAIR NOTICE

To the extent that the product contains user-generated data, you should be aware that repair of the goods may result in loss of the data. Goods presented for repair may be replaced by refurbished goods of the same type rather than being repaired. Refurbished parts may be used to repair the goods. If it is necessary to replace the product under this limited warranty, it may be replaced with a refurbished product of the same design and color.

If it should become necessary to repair or replace a defective or malfunctioning product under this warranty, the provisions of this warranty shall apply to the repaired or replaced product until the expiration of ninety (90) days from the date of pick up, or the date of shipment to you, of the repaired or replacement product, or until the end of the original Warranty Period, whichever is later. Proof of the original purchase date is to be provided with all products returned for warranty repairs.

EXCLUSIONS

Mitel does not warrant its products to be compatible with the equipment of any particular telephone company. This warranty does not extend to damage to products resulting from improper installation or operation, alteration, accident, neglect, abuse, misuse, fire or natural causes such as storms or floods, after the product is in your possession. Mitel will not accept liability for any damages and/or long distance charges, which result from unauthorized and/or unlawful use.

To the extent permitted by law, Mitel shall not be liable for any incidental damages, including, but not limited to, loss, damage or expense directly or indirectly arising from your use of or inability to use this product, either separately or in combination with other equipment. This paragraph, however, is not intended to have the effect of excluding, restricting or modifying the application of all or any of the provisions of Part 5-4 of Schedule 2 to the Competition and Consumer Act 2010 (**the ACL**), the exercise of a right conferred by such a provision or any liability of Mitel in relation to a failure to comply with a guarantee that applies under Division 1 of Part 3-2 of the ACL to a supply of goods or services.

This express warranty sets forth the entire liability and obligations of Mitel with respect to breach of this express warranty and is in lieu of all other express or implied warranties other than those conferred by a law whose application cannot be excluded, restricted or modified. Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

WARRANTY REPAIR SERVICES

Procedure: Should the product fail during the Warranty Period and you wish to make a claim under this express warranty, please contact the Mitel authorized reseller who sold you this product (details as per the invoice) and present proof of purchase. You will be responsible for shipping charges, if any.

Manufacturer: Mitel Networks Corporation
745 Springvale Road
Mulgrave VIC 3170
ABN 16 140 787 195
Phone: +61 3 8562 2700

Limitation of Liability for Products not of a kind ordinarily acquired for personal, domestic or household use or consumption (e.g. goods/services ordinarily supplied for business-use)

- 1.1** To the extent permitted by law and subject to clause 1.2 below, the liability of Mitel to you for any non-compliance with a statutory guarantee or loss or damage arising out of or in connection with the supply of goods or services (whether for tort (including negligence), statute, custom, law or on any other basis) is limited to:
- a.** in the case of services:
 - i.** the resupply of the services; or
 - ii.** the payment of the cost of resupply; and
 - b.** in the case of goods:
 - i.** the replacement of the goods or the supply of equivalent goods; or
 - ii.** the repair of the goods; or
 - iii.** the payment of the cost of replacing the goods or of acquiring equivalent goods; or
 - iv.** the payment of the cost of having the goods repaired.
- 1.2** Clause 1.1 is not intended to have the effect of excluding, restricting or modifying:
- a.** the application of all or any of the provisions of Part 5-4 of Schedule 2 to the Competition and Consumer Act 2010 (**the ACL**); or
 - b.** the exercise of a right conferred by such a provision; or
 - c.** any liability of Mitel in relation to a failure to comply with a guarantee that applies under Division 1 of Part 3-2 of the ACL to a supply of goods or services.

AFTER WARRANTY SERVICE

Mitel offers ongoing repair and support for this product. If you are not otherwise entitled to a remedy for a failure to comply with a guarantee that cannot be excluded under the Australian Consumer Law, this service provides repair or replacement of your Mitel product, at Mitel's option, for a fixed charge. You are responsible for all shipping charges. For further information and shipping instructions contact:

Mitel Networks Corporation
745 Springvale Road
Mulgrave VIC 3170
ABN 16 140 787 195
Phone: +61 3 8562 2700



Note: Repairs to this product may be made only by the manufacturer and its authorized agents, or by others who are legally authorized. Unauthorized repair will void this express warranty.

